



8390-D Terminal Rd, Lorton, VA 22079
Telephone (703) 339-4560 - Fax (703) 339-4563
www.trashaway.com

The Highlands at Gunston Homeowners Association

Scheduled Service Days

Household Solid Waste (Trash): **Monday, Wednesday, Saturday**

Single Stream Recycling: **Wednesday**

Bulk Trash: **Monday**

Christmas Trees: **First Two weeks of January** (to be notified of days)

Holidays: **No service** on July 4th, Thanksgiving, Christmas and New Years Day – Service will resume next service day.

We thank you for allowing us to provide trash removal and recycling services to your community. We look forward to working with you in the upcoming year and providing the highest quality of services that you expect to receive. We would like to remind you of a few items that will make our services easier and more efficient for your community. All household trash needs to be placed in tightly sealed plastic bags and in the trash toter at designated enclosures. This will assure that no animals get into the trash and litter the surrounding area. A rear load packer truck will collect your household trash. Recyclable material (see details below) should be placed in the recycling toter also in the designated enclosures. Please remember not to store important items in trash bags near our collection area. Our crew is trained to collect all items left within 10 feet of collection area or curbside.

We ask and urge our clients to recycle, not only because it is the law in Fairfax County but also because recycling generally prevents the waste of potentially useful materials, reduces the consumption of raw materials and reduces energy usage, and hence greenhouse gas emissions, compared to virgin production. In an effort to encourage recycling and make the process more efficient, we provide single stream recycling. In a single stream recycling method, all recyclables (except yard waste) are collected in the same truck. The recyclables are then taken to a Material Recovery Facility (MRF) where they are separated by type. We use a rear load packer truck for the collection of recyclables. **Recyclable items include, glass bottles and jars; plastic bottles and jugs; metal food and beverage containers; scrap metal; cardboard and mixed paper, including but not limited to corrugated cardboard, magazines, newspaper, office paper, and miscellaneous paper products. See recycling flier for more detail.**

Typical household effects, such as small items of used furniture and personal effects (i.e., sofas, beds, mattresses, box springs, chairs, desks, entertainment centers, television sets, filing cabinets, etc.) will be picked up at no additional charge, unless the item contains metal. Residents must call our offices at (703) 339-4560 or email us at bulktrash@trashaway.com to set up a time for collection.

White metal goods (i.e., refrigerators, stoves, microwaves, metal shelving, equipment with motors, etc.) require special disposal and are not considered bulk trash under the terms of our Agreement but shall be picked up with prior arrangements scheduled by the homeowner for a fee to cover costs of the required disposal. Renovation or contractor debris, such as used carpet, cabinets, bathroom fixtures, and construction debris (i.e., used tiles, drywall, wood materials, paint containers, concrete, metal frames or rods, glass windows or doors, etc.) are not considered bulk trash under terms of our Agreement but may be picked up for additional fees and must be scheduled one week in advance. Please call our offices at (703) 339-4560 or email us at bulktrash@trashaway.com to schedule a bulk pick up and to obtain a listing of prices.

Household hazardous waste is also disposed of separately and will not be accepted by our collectors. Household hazardous waste is defined by the Environmental Protection Agency (EPA) as hazardous material such as household cleaners, paint thinners, motor oil, gasoline and pesticides. You may refer to the EPA website for more details on this and other environmental issues at www.epa.gov/reg5rcra/wptdiv/p2pages/hhw.pdf.

Please note that we will do our best to collect all material during inclement weather or other acts of nature. When there are changes to service due to unforeseen circumstance, we will promptly contact your management company.

We are very happy to serve the residents of The Highlands at Gunston and we look forward to working with you, not only as your hauler, but also as partners to make your community and our environment a cleaner and better place to live. Please do not hesitate to contact us at (703) 339-4560 at any time with any questions or concerns and we will be happy to assist you.

Sincerely,

Chela Garcia

Chela Garcia
Director of Operations